



Course 2: Communication and Behavior

Module 5 – Understanding the Patient With Dementia (25-30 minutes)

Topics

- Dementia and the Brain
- The Hospital Experience for the Person With Dementia
- Adjusting Your Care

Learning Objectives

After completing Module 5, you will be able to...

- State at least four types of thinking skills affected by dementia, and describe the types of changes that occur.
- List at least four challenges faced by people with dementia when they are in the hospital.
- Describe three ways to adjust your care when working with patients with dementia.

Module 6 – Dementia-Related Behavior (25-30 minutes)

Topics

- What Is Dementia-Related Behavior?
- Triggers of Dementia-Related Behavior
- Responding to Dementia-Related Behavior

Learning Objectives

After completing Module 6, you will be able to...

- Define dementia-related behavior and give at least four examples.
- State three types of triggers and give at least two examples of each.
- Explain at least four strategies for responding to dementia-related behavior.

Module 7 – The CARES® Approach Explained (30-35 minutes)

Topics

- Overview of the CARES® Approach
- The CARES Approach—Step by Step
- Applying the CARES Approach

Learning Objectives

After completing Module 7, you will be able to...

- State what each letter stands for in the CARES® Approach.
- Explain each step of the CARES Approach.
- Apply the CARES Approach to patient interactions.

Module 8 – Partnering With Families (20-25 minutes)

Topics

- The Family's Perspective
- Learning From the Family
- Involving the Family in Care

Learning Objectives

After completing Module 8, you will be able to...

- State three concerns of families who have a loved one with dementia in the hospital.
- Utilize knowledge gained from the family to connect with the patient with dementia.
- State at least two ways that families of persons with dementia might be involved in patient care.
- State at least two ways to maintain open communication with the family of a patient with dementia.